

YOU CAN NOW REQUEST THAT PERSONAL INFORMATION CONTAINED IN OUR UTILITY RECORDS BE RELEASED TO AUTHORIZED PERSONS

Until now, Utilities Code Section 182.052 created an opt-in approach to keeping certain personal information in a customer's account confidential.

The Texas Legislature has amended this section of the code and it became effective September 1, 2021. The amendment will essentially make all publicly owned utility customer's account information confidential. The utility is to give their customers an "Opt-Out" option of keeping the customer's address, telephone number and account records confidential. {TX Utility Code Disclosure of Customer Information, Subchapter B. 182.052 (a)}

IS THERE A CHARGE FOR THIS SERVICE?

No. In the past there was a minimal Opt-In fee to keep your information private.

HOW CAN YOU REQUEST THAT YOUR ACCOUNT INFORMATION BE MADE PUBLIC?

Simply complete the form at the bottom of this page. Options to return it are either in person, by US postal service to the address listed below or by email to customerservice@goldenwatersupplycorp.com

GOLDEN WATER SUPPLY CORPORATION
P.O. BOX 148
GOLDEN, TEXAS 75444-0148

Your response is not necessary if you choose to keep your information private.

WE MUST STILL PROVIDE THIS INFORMATION UNDER LAW TO CERTAIN PERSONS

DETACH AND RETURN THIS SECTION

Yes, I want you to make my personal information (address, telephone numbers, and utility usage) available to the public.

Name of Account Holder

Account Number

Address

Area Code/Telephone Number

City, State, Zip Code

Signature